

Eyobed Gemechu

Part time student at Franklin University, Junior

Blacklick OH, 43004

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SKILLS

- Computer Networking
- **Customer service**
- **Computer assembly skills,**
- **Computer maintenance**
- Working with technology on a day-to-day basis
- **Currently pursuing A+ 1/2 Complete**
- Basic knowledge of Python/Java/SQL

EXPERIENCE

Spectrums Outside Sales Representative – *In-person Customer Service.*

May 2024 - Nov 2024

- **Engaged with potential customers face-to-face**, presenting and explaining product benefits
- Addressing questions and concerns to **build trust and rapport.**
- **Managed assigned territories by planning routes**, setting daily goals, and **organizing** follow-up visits to maximize sales opportunities and achieve targets
- Developed **resilience and persistence** by handling frequent rejections, **maintaining a positive attitude**, and continuously **seeking out new leads and opportunities.**

Door Dash– *In-person Customer Service*

October 2021 – September 2023

- **Completed deliveries promptly and efficiently, ensuring that customers** received their orders in excellent condition and within the expected time frame.
- Interacted with **customers** to confirm orders, address special instructions, and resolve any issues, **providing a friendly and professional service** experience.
- **Managed multiple orders** simultaneously, including verifying order accuracy, handling payments, and **maintaining accurate records of deliveries and transactions.**

Amazon Associate – *Handling packing and Shipping.*

September 2022 – January 2023

- Assist with packing and handling item shipping.
- Efficiently managed shipments and transitioned to assist other departments within the facility.
- Standing for long hours at a time while handling shipments, packaging around 200 boxes an hour

ABC Accounting & tax services, White Hall, Oh—*Computer maintenance & Data Entry*

January 2022 - April 2022

- Helped complete and manage data for hundreds of customers through efficient data entry.
- Provided exemplary customer service and care while handling numerous client documents.
- Maintained a typing speed of around 70 words per minute for 4-5 hours a day, ensuring timely completion of tasks.

Packing and Shipping, 5 Limited Pkwy, Reynoldsburg, OH 43068—*Packing and Shipping*

September 2020 - January 2021

- Assist with packing and handling item shipping.
- Handling 1000s shipments of packaging on daily basis.

EDUCATION

Student at Franklin University Columbus, OH — *bachelor's degree in computer science*

February 2021 - May 2026

Groveport Madison High School, Groveport, OH— *General High school Diploma*

August 2019 - June 2020

Joel Ferris High School, Spokane, WA— *General High school Diploma*

November 2016 - July 2019